



LIFEGUARD AMBULANCE SERVICE

Weatherford - Hydro - Corn Monthly Operational Report: January 2017

Operational Data:

Call/Transport Volume:

182 Requests for Service

139 Total Transports

Average Response Times:

Weatherford: 4 minutes, 58 seconds

Hydro: 7 minutes, 24 seconds

Corn: 18 minutes, 06 seconds

Clinical Data:

The following is the list of the most common call types that Lifeguard responded to in January, along with 39 general medical calls.

25	Trauma Injury
16	Dyspnea/Shortness of Breath
14	Altered Level of Consciousness
10	Seizure
9	Abdominal Pain
7	Weakness
6	Chest Pain
6	Nausea/Vomiting

Community Involvement/Training:

- New hire orientation/training
- Lifeguard Potential Employee Meet and Greet
- Meet and Greet and Chamber Ribbon Cutting
- Guest Radio Spot - 99.5 - Coyote Conversation Corner
- Kiwanas Club Monthly Meeting
- Kappa Kappa Fraternity Meeting
- Weatherford Seniors Center Introductory Meeting
- Volunteer Fire Department Meeting - Weatherford, Hydro, Corn
- AHA CPR Instructor Course
- AHA ACLS and PALS Instructor Course
- Station Renovations

First Month of Service Review:

Initial Startup



Lifeguard Ambulance Service became the contracted EMS provider for Weatherford, Hydro, and Corn, Oklahoma. Lifeguard began its transition to servicing the communities, which started with interviewing and ultimately hiring highly qualified EMTs and paramedics. Lifeguard hired 21 employees for the Weatherford operation. The new team members completed a rigorous orientation process, including classroom time, field training ride-alongs, and training with Lifeguard's chief medical officer, Dr. Kim Landry.



Prior to its first day of service, Lifeguard hosted two "Meet and Greet" events. The first was directed at potential employees, so that they could learn more about Lifeguard and the career opportunities. The second was an opportunity for community leaders and members to visit with Lifeguard's local and corporate leadership team, as well as learn more about the ambulances and equipment that would be used to serve those in need. Nearly 80 community members attended the Meet and Greet.



First Month

On January 1st, Lifeguard started serving Weatherford, Hydro, and Corn as the sole ambulance service provider and transported 4 patients on the first day of service. Throughout the month, Lifeguard attended several introductory meetings with the local healthcare facilities, dispatch, fire, law enforcement, and other community members. Lifeguard's EMS Chief also had the opportunity to share more about Lifeguard and its services via radio guest spots and civic monthly meetings.



In addition to new hire orientation, Lifeguard started the training process, so that its team members could teach CPR, as well as Advanced Cardiac Life Support (ACLS) and Pediatric Advanced Life Support (PALS). The training was done in conjunction with Air Evac. Two paramedics are now certified ACLS and PALS instructors, which will enable them to teach the courses for recertification for Lifeguard's team, as well as other healthcare providers that may need to renew their certifications. The nine paramedics that completed the CPR instructor course will be able to assist in Lifeguard's education program, which includes CPR training for community members, the fire departments, and others that may be interested in becoming CPR certified. A Weatherford Police dispatcher also attended the CPR instructor training.

